

Terms and Conditions of Motorhome Hire

1. USE OF THE VEHICLE
2. TERMS OF PAYMENT
3. INSURANCE
4. CANCELLATION FEES
5. DUTY OF THE RENTER
6. FUEL, MAINTANANCE, SERVICE
7. DUTIES OF THE COMPANY
8. DAMAGES, THEFT OR ACCIDENTS
9. RETURN OF THE VEHICLE
10. END OF THE CONTRACT
11. TRAVEL OUTSIDE TURKEY
12. CLAIMS

1. USE OF THE VEHICLE

The vehicle is to be handled with care and always securely locked at all times when unattended. The customer is obligated to keep to the technical rules regarding the vehicle and its content. The customer is also obligated to regularly check if the vehicle is still in roadworthy condition. No one other than the drivers named in the contract may drive the hired vehicle. The Hirer has to inform all drivers named in the contract about the content of these terms and conditions and the contract and also about the correct use of the vehicle.

It is forbidden to use the vehicle for or in conjunction with any race, competition, trial or for hire or reward. It is not permitted to lend or hire the vehicle to a third party, to create a lien on the vehicle for repairs or any other reason, to tow any trailer or vehicle with the vehicle, to carry more passengers than the permitted capacity of the vehicle or allow the vehicle to exceed the permitted Gross Vehicle Weight.

It is forbidden to drive on unsealed roads or off-road. It is not allowed to drive up to High Alps. Driving after nightfall is forbidden due to security reasons. Before the journey the customer has to give a written plan of the route to the company. This is due to security reasons and especially important if it is planned to go to East Black Sea Region, Eastanatolia, South-East Anatolia and in border areas.

Before handing-over the vehicle all visible damages and the condition will be documented in a written protocol and signed by the company and the customer. This protocol is part of the contract and will be signed when the customer picks up the vehicle and also when he brings it back.

On all vehicles there is a no smoking ban and no animals onboard.

It is strictly forbidden to drive after any alcohol has been consumed.

2. TERMS OF PAYMENT

After receiving the written confirmation of reservation from our agent the customer has to give an advance payment of 30% of the rental costs that has to be paid to the agents account during one week. If the advance payment is not paid during one week the company can cancel the revention. The rest of the rental cost has to be paid 4 weeks before pick up of the vehicle to the account of the agent. After payment of the total rental cost the customer receives a voucher from the agent. When pick up of the vehicle the customer hands out the voucher to the company and signs the contract. The customer also has to pay a deposit of 1000 EUR in cash and credit card details. The following credit cards are accepted: Eurocard, Visa. In case of short-notice reservation the customer gets his voucher via Fax or Email.

The contract is legal after payment of the advance payment. In case of cancellation of the contract cancellation fees apply.

If the vehicle cannot be handed over at the agreed time due to force majeure the customer cannot claim compensation.

3. INSURANCE

The vehicles are with full comprehensive vehicle coverage with EUR 1500 deductible per damage.

Excluded from insurance cover are: Windscreen and windows, Interior damage including burns to seats, carpets, and other damage, personal effects within or from the vehicle, damages to tyres. Even though it may be covered by the Company's insurance the renter shall be liable to pay the cost of repair of any damage which the vehicle may suffer as the result of the wilful or negligent action of the Hirer.

The renter is liable to pay the cost of repair of all damages of Windscreen and windows, Interior damage including burns to seats, carpets and other damage he is responsible for.

4. CANCELLATION FEES

Once we make a reservation on your behalf cancellation fees apply. We therefore suggest that you take out Travel Insurance at this time.

Cancellation fees:

10% rental costs from 90. to 61. days prior to pick up

30% rental costs from 60. to 31. days prior to pick up

60% rental costs from 30. to 15. days prior to pick up

80% rental costs from 14. Tag days prior to pick up

95% rental costs at the day of to pick up

Valid as date of cancellation is the date on written receipt of cancellation at the agent.

5. DUTY OF THE RENTER

At pick-up the renter has to show a valid personal identity card or passport and an international driving license. To hire a vehicle the client must be at least 23 years old and been driving for at least 1 year.

The renter shall be responsible for all costs and offences incurred because of offences against the Traffic regulations. The Hirer shall ensure that the driver and all passengers required by law to do so shall when the vehicle is being driven wear the seat belts provided.

If any costs due to offences against the Traffic regulations are claimed after the rental time, the company also delegates the agent to collect the fees.

6. FUEL, MAINTANANCE, SERVICE

The client has to pay fuel during the rental time. The client has to keep the motorhome in good technical condition and he has to control the breaks, lights, tires and pressure, water, oil and all other motor liquids DAILY.

7. DUTIES OF THE COMPANY

The company hands out the vehicle at the arranged time in good and roadworthy condition. On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

If the company hands over the vehicle deliberately or grossly negligently later than agreed the customer can get abatement of rent.

If the vehicle is not in roadworthy condition the renter has the right that things will be put in proper condition or abatement of rent, if the company is responsible for the condition.

The renter has to inform the company immediately about the inaccurate condition and to leave enough time for the company to correct the condition. In this case the typical infrastructure in the country has to be considered. Any delays are at the account of the renter.

8. DAMAGES, THEFT OR ACCIDENTS

In case of damage or theft the renter has to immediately inform the company and follow the instructions of the company to keep the damage small.

The renter also has to follow the instructions in the leaflet „What to do in case of emergency, damage or theft“. These instructions are handed out at pick-up of the vehicle.

In case of theft, injury of people or damage caused by game animals the renter has to call the police. If any repairs are necessary the renter has to inform the company beforehand via fax, email or phone and is only allowed to have the repairs done with the agreement of the company.

The company pays for the repairs on presentation of the original receipts and the damaged parts if the damage is not caused by the renter.

The renter is in no case allowed to acknowledge any debts towards other people without consulting the company and a lawyer!

In case of an accident the renter has to give a written report with a draft even in case of minor damage. The report contains names and addresses of all involved persons and witnesses and their license number. If the renter does not have a report he alone is made responsible for all damages and consequences of the damage.

The renter has to do an alcohol-test in any case of accident. If the alcohol-test is not commanded by the police, the renter has to go to a state hospital and have an alcohol-test done. The test report has to contain places, date and time of the test as well as signature of the doctor and stamp of the hospital.

The company accepts no liabilities for replacement vehicle costs, travel or accommodation costs or any other consequential loss claims arising from motorhome breakdown or accident. The motorhome is under the care of the Hirer who is responsible for the security and condition of the motorhome throughout the hire period.

9. RETURN OF THE VEHICLE

The vehicle must be returned at the agreed date and time and the agreed place. The rental-time ends when the renter has returned the vehicle at the agreed date, time and place. In case of late arrival the renter has to immediately inform the company and give information about the place of being and the estimated time of arrival. If not agreed beforehand € 50 will be taken from the cautionary deposit for every hour late as part of hire contract. Any costs resulting from the late return will be taken from the cautionary deposit.

If the renter returns the vehicle earlier than the agreed date and time he still has to pay the full rental costs.

If the vehicle is returned with damages or in a very dirty condition the costs are taken from the deposit. The vehicle has to be returned in a clean condition, with empty faecaltank and empty sewerage tank. If the vehicle is returned with uncleaned toilet or full faecaltank the renter has to pay an extra fee of 110 EUR.

The cautionary deposit will be returned to the client when the vehicle is returned to the company, washed and controlled inside.

The control will be done in the presence of the client. If there are no problems or general damage the client will be reimbursed with the full amount of the deposit. The total of damages found will be subtracted directly from the cautionary deposit or paid by the client in cash or by credit card. If the total cost of the damage cannot be amounted immediately the company has 30 days to amount the cost of damage and charge it. If further damages are found even after the return of the cautionary deposit the client is still responsible.

10. END OF THE CONTRACT

The company has the right to terminate the contract without notice if the renter violates the conditions of these terms and conditions and those of the contract, if the renter has given wrong information or if the company has reasonable suspicion that the renter is physically, mentally or legally not in the condition to drive the vehicle according to the rules.

If the vehicle is no longer available due to accident or theft during rental-time the contract ends when the renter informs the company about this situation.

If the company ends terminates the contract due to above mentioned conditions the renter has immediately to give back the vehicle.

11. TRAVEL OUTSIDE TURKEY

It is strictly forbidden to leave the country with the vehicle.

12. CLAIMS

These Terms and Conditions of contract are governed in all respects by Turkish Law and the Parties submit to the jurisdiction of the Turkish Courts.